UNITED STATES DISTRICT COURT MIDDLE DISTRICT OF NORTH CAROLINA

THOMAS KRAKAUER, on behalf of a class of persons,

Plaintiff,

v.

DISH NETWORK L.L.C.,

Defendant.

Civil Action No. 1:14-cv-00333-CCE-JEP

DECLARATION OF JULIE SWANSON REGARDING ADMINISTRATION COSTS

I, Julie Swanson, declare:

- 1. I am a Senior Project Manager of Class Actions at Kurtzman Carson Consultants LLC ("KCC"). My business address is 3301 Kerner Boulevard, San Rafael, California 94901. I am familiar with, and have personal knowledge of, the matters stated in this declaration and am competent to testify about them if called upon to do so.
- 2. On the parties' joint motion, the Court appointed KCC as the claims administrator and issued a series of claims procedures orders outlining KCC's responsibilities.
- 3. From January 1, 2020 through March 31, 2020, KCC has incurred \$7,711.80 in fees and costs for the notice and claims administration. The invoice, attached hereto as Exhibit A, is intended to provide sufficient detail outlining the work KCC has

completed from January 1, 2020 through March 31, 2020. The administration costs incurred to date are categorized as follows.

1. Website	\$ 150.00
2. IVR & Telephone Support	\$ 1,479.80
3. Case Management and Communication	\$ 6,082.00
Subtotal:	\$ 7,711.80
Estimated Sales and Use Tax:	\$ 0.00
Total:	\$ 7,711.80

I declare under penalty of perjury that the foregoing is true and correct.

Executed this <u>6</u> day of April 2020

Julie Swanson

Exhibit A



P.O. Box 6191, Novato, CA 94948-6191 415-798-5900, 800-211-5201 Fax: 415-892-7354 www.kccllc.com Fed Tax ID# 20-8049009

Krakauer v. Dish Network LLC Judgment 3301 Kerner Blvd San Rafael CA 94901

ContactJulie SwansonTelephone415-361-7066

Job Number DKR

Account Number	DKR-ROS	Invoice Date	06 April 2020
Invoice Number	US_ASG1768378	Due Date	06 May 2020

For services rendered through the end of March 2020

<u>Expenses</u>	<u>Units</u>	<u>Rate</u>	<u>Amount</u>
Website Hosting	3	\$50.00	\$150.00
IVR Line Charges	347.01	\$0.18	\$62.46
Telephone Support	1,013.87	\$1.25	\$1,267.34
Monthly Call Center Fee	3	\$50.00_	\$150.00
	Total Expenses		\$1,629.80
Staff Hours	<u>Units</u>	Rate	<u>Amount</u>
Website Development and Maintenance	4.08	\$100.00	\$408.00
Project Management	5.59	\$100.00	\$559.00
Reporting and Declarations	2.5	\$100.00	\$250.00
Tax Compliance	2.25	\$100.00	\$225.00
Accounting	0.75	\$100.00	\$75.00
Mail/Email Correspondence	15.41	\$100.00	\$1,541.00
Client Communications	30.24	\$100.00 _	\$3,024.00

Total Staff Hours \$6,082.00



Account Number	DKR-ROS	Invoice Date	06 April 2020
Invoice Number	US_ASG1768378	Due Date	06 May 2020

For services rendered through the end of March 2020

Invoice Subtotal \$7,711.80

Total Sales and Use Tax \$0.00

Total Amount Due \$7,711.80

Please detach and return this portion of the statement with your check to the address listed below.

Please reference your Account Number and Invoice Number on your Remittance.

Account Number

Invoice Number

US ASG1768378

Total Amount Due

DKR-ROS

Remit Check Payments to:
Kurtzman Carson Consultants LLC
Dept CH 16639

Palatine, IL 60055-6639

Amount Paid \$

Wire Payments to:
Kurtzman Carson Consultants LLC
HSBC Bank, NA
452 Fifth Avenue
New York, NY 10081
Account # 000183571
FED ABA # 021001088
ACH Routing # 022000020